

LANCEHORNE.COM ONLINE SHOP RETURN POLICY

Online purchases may be returned within 30 days and must be new.

There are two exceptions:

- i) Sheet Music is final sale and cannot be returned.
- ii) CD's cannot be returned once the plastic and/or factory seal is broken.

It's easy to return a LanceHorne.com purchase through our Return Center.

Here's how: Email our online shop staff at SHOP@LANCEHORNE.COM
They will respond to your request within 24 hours with return instructions.

LanceHorne.com Refunds:

- **Credit Card Purchases:** Your refund will be credited to the original credit card.
- **Shipping/Handling:** Only if the return is a result of our error, we will gladly cover the return shipping costs. In every other case, shipping is the responsibility of the consumer who purchased the item.
- **Tax:** The appropriate tax amount by item will be included with your refund.

THANK YOU FOR SHOPPING LANCEHORNE.COM

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